

LifestyleGarden®

Sustainable outdoor living

Care Guide & Warranty Information





LifestyleGarden®

MATERIAL WARRANTY



ALU PRINT®

In the first instance any warranty claim must be accompanied by proof of purchase and lodged initially with the place of purchase that must be an authorised LifestyleGarden® stockist. All approved stockists can be found here: www.lifestylegarden.com/store-locator

Alu Print®

AluPrint® is our own patented way of printing beautiful finishes onto aluminium profiles to lift the look of the material to the next level. Done entirely in-house, this finish allows us to add a natural look to the metal, while maintaining a very low weight and high durability. AluPrint® also allows us to find new ways of adding details to our products that adds just that extra touch to the pieces of any outdoor space and allowing for zero maintenance and premium weather resistance.

Over time there will be signs of weathering of the AluPrint® following exposure to outside elements. Fading and discolouration due to constant exposure to sunlight or natural elements and defects caused by the application of unsuitable oils or other fluids or chemicals are not covered under this limited warranty.

Storage

LifestyleGarden® outdoor furniture is designed and manufactured to provide high levels of quality, durability and longevity. Our outdoor furniture is manufactured to remain outside all year round, although it is recommended that the product is protected from extreme conditions of weather (including, but not limited to, prolonged exposure to water, moisture and sub-freezing temperatures) or environment. Please note that full cushions should be removed or covered during periods of rain to avoid getting wet. Reasonable precautions must be taken to protect the product from extreme conditions of climate or environment. It is quite natural for timber to shrink and expand depending on humidity levels.

When not in use it is recommended that the product is stored in appropriate conditions. Do not store this product in centrally heated rooms, as this will cause the timber to dry out and possibly shrink and crack. Cool, well-ventilated sheds are the most suitable environment. All outdoor fabrics should be cleaned and allowed to dry before storage. If the furniture is to be covered during storage ensure that only breathable plastic is used, as this will prevent condensation forming between the product and cover, which in turn will lead to mould. If the product has been in storage, it is also recommended that any hardware be checked and tightened before using for the first time.

Maintenance

Every LifestyleGarden® product is manufactured under strict supervision and is rigorously tested to international standards for quality, durability and functionality. In order to maintain the condition of your furniture it is recommended that the care and maintenance guidelines, which can be found on the hangtag attached to each product, are followed. High-pressure water cleaners should not be used to clean your furniture.

WARRANTY EXCLUSIONS

The following are not covered under the limited warranty as detailed above:

- 1.** The warranty date begins on the date the product is purchased as displayed on a valid receipt.
- 2.** Products which have been misused or handled carelessly and those that have been damaged deliberately, neglected or exposed to abnormal conditions. Such as sea air.
- 3.** Products which have been modified or altered in any way from their original, intended form.
- 4.** Products which have not been maintained according to the care and maintenance guidelines provided by LifestyleGarden®. Any damage or defects resulting from application of or exposure to any treatment product other than those recommended by LifestyleGarden® are not covered under this limited warranty.
- 5.** This limited warranty does not cover normal wear and tear such as scratches, chips, blemishes, dents or other deteriorations which occur through normal use.
- 6.** The limited warranty does not cover inevitable deterioration such as splitting, discoloration, fading or cracking resulting from exposure to sunlight or other natural elements, oils, fluids or chemicals.
- 7.** The corrosion of hardware.
- 8.** Table-tops against breakage arising from improper use and/or excessive impact, weight or force.
- 9.** The increased weathering due to products positioned in coastal locations where additional maintenance is required.



LifestyleGarden®

MATERIAL WARRANTY



DURABOARD®

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DuraBoard®

The DuraBoard® finish is warranted against peeling, blistering and cracking for a period of 3 years, providing the product has not been scratched, scuffed, abraded or excess heat applied (for example from BBQ tongs placed on the table surface). Over time there will be signs of weathering of the DuraBoard® following exposure to outside elements. Fading and discolouration due to constant exposure to sunlight or natural elements and defects caused by the application of unsuitable oils or other fluids or chemicals are not covered under this limited warranty.

Please note that claims will not be considered due to damage, or negligence during the assembly process. All assembly videos are available online on the LifestyleGarden® channel and should be followed.

Storage

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When not in use it is recommended that the product is stored in appropriate conditions. Do not store this product in centrally heated rooms, as this will cause the timber to dry out and possibly shrink and crack. Cool, well-ventilated sheds are the most suitable environment. All outdoor fabrics should be cleaned and allowed to dry before storage. If the furniture is to be covered during storage ensure that only breathable plastic is used, as this will prevent condensation forming between the product and cover, which in turn will lead to mould. If the product has been in storage, it is also recommended that any hardware be checked and tightened before using for the first time.

Maintenance

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LifestyleGarden®

MATERIAL WARRANTY



ALUMINIUM FRAMES FINISHED WITH DURACOAT®

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Aluminium Frames

The structural integrity of all LifestyleGarden® aluminium frames is warranted for a period of 5 years from the date of purchase against failure. This warranty is void if there is evidence of misuse or neglect which has contributed to any failure. Damage to frames caused by improper use, neglect, irregular maintenance or excessive exposure to extreme weather is not covered under this limited warranty.

Aluminium Finish

The surface finish on aluminium frames may change in appearance over time due to natural oxidation, which will not affect the use of the product but, as such, is not covered under this limited warranty. Fading and discolouration due to constant exposure to sunlight or natural elements and defects caused by the application of unsuitable oils or other fluids or chemicals are not covered under this limited warranty.

Scratches, blemishes, scuffs and abrasions, or evidence of normal wear and tear are not covered under this limited warranty.

Storage

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When not in use it is recommended that the product is stored in appropriate conditions. Do not store this product in centrally heated rooms, as this will cause the timber to dry out and possibly shrink and crack. Cool, well-ventilated sheds are the most suitable environment. All outdoor fabrics should be cleaned and allowed to dry before storage. If the furniture is to be covered during storage ensure that only breathable plastic is used, as this will prevent condensation forming between the product and cover, which in turn will lead to mould. If the product has been in storage, it is also recommended that any hardware be checked and tightened before using for the first time.

Maintenance

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7. The corrosion of hardware.
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LifestyleGarden®

MATERIAL WARRANTY



DURAGRAIN®

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Duragrain®

The integrity of all LifestyleGarden® Duragrain® products is warranted for a period of 3 years from the date of purchase against failure. This warranty is void if there is evidence of misuse or neglect. Surface cracks and imperfections and colour variations are not covered under this limited warranty.

The surface finish on Duragrain® items will change in appearance over time due to natural weathering. All hardwood items need regular maintenance in order to maintain their appearance. Damage to the product or surface finish caused by improper use, neglect, irregular maintenance or excessive exposure to extreme weather is not covered under this limited warranty

Storage

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Maintenance

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LifestyleGarden®

MATERIAL WARRANTY



DURAOCEAN®

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DuraOcean®

DuraOcean® is an innovative material development made with recycled industrial marine rope - collected from ports and sea areas - as part of a circular economy project aiming to keep the Oceans clean. The DuraOcean® collection is designed for disassembly, meaning that the design allows each component in its purest form to be recycled into new production circles.

Storage

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LifestyleGarden®

MATERIAL WARRANTY



DURESIN®

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Duresin®

The Duresin® finish is warranted against peeling, blistering and cracking for a period of 3 years, providing the product has not been scratched, scuffed or abraded. Fading and discolouration due to constant exposure to sunlight or natural elements and defects caused by the application of unsuitable oils or other fluids or chemicals are not covered under this limited warranty.

Storage

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Maintenance

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LifestyleGarden®

MATERIAL WARRANTY



PETAN®

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Petan®

The Petan® finish is warranted against peeling, blistering or cracking for a period of five (5) years if the product is used in normal weather conditions and provided the product has not been scratched, scuffed or abraded. Fading and discoloration due to exposure to sunlight or other natural elements and defects caused by the application of unsuitable oils, other fluids or chemicals are not covered under this limited warranty.

All Petan® items are individually hand-woven by specialist weavers.

In rare cases small strands may become loose or stick out. Strands that become loose over time are not considered as a warranty claim, and, in most cases can be re-threaded and attached where necessary. Strands can also move in position compared to the frame which is not considered as a defect.

Storage

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Maintenance

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LifestyleGarden®

MATERIAL WARRANTY



ROPE

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Rope

Rope is LifestyleGarden®'s new addition to its range of materials for the seats, backs and arms of seating. Rope is produced by braiding an outer layer of polypropylene with an inner core of polyester yarn using a diamond weave pattern. Thanks to the combination of premium-quality materials and the precision of the weaving style, Rope has strength and durability in addition to flexibility, creating a comfortable yet hardwearing material. Rope is hardwearing and suitable for year round use in all types of climates, and high levels of UV stability enable it to retain its original colour.

Rope is tested to European impact standards for weather and longevity and is typically used on marine equipment. It requires no maintenance; simply wiping the surface with some detergent and a clean, damp cloth will restore the Rope to its original condition. LifestyleGarden®'s Rope has been developed to provide the highest level of quality whilst also meeting the highest standards of environmental accountability. Rope is produced in an environmentally conscious fashion and is fully recyclable.

Storage

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Maintenance

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LifestyleGarden®

MATERIAL WARRANTY



SOCIAL PLASTIC®

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Social Plastic®

The Social Plastic® finish is warranted against peeling, blistering and cracking for a period of 3 years, providing the product has not been scratched, scuffed or abraded. Fading and discolouration due to constant exposure to sunlight or natural elements and defects caused by the application of unsuitable oils or other fluids or chemicals are not covered under this limited warranty.

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LifestyleGarden®

MATERIAL WARRANTY



FSC™ TEAK

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Teak

Without regular oiling, Teak will fade in time from a natural honey colour to a silver grey colour. Surface cracks and imperfections and colour variations are not covered under this limited warranty as this is a natural characteristic of Teak. Damage to the product caused by improper use, neglect, irregular maintenance or excessive exposure to extreme weather is not covered under this limited warranty

Storage

LifestyleGarden® outdoor furniture is designed and manufactured to provide high levels of quality, durability and longevity. Our outdoor furniture is manufactured to remain outside all year round, although it is recommended that the product is protected from extreme conditions of weather (including, but not limited to, prolonged exposure to water, moisture and sub-freezing temperatures) or environment. Please note that full cushions should be removed or covered during periods of rain to avoid getting wet. Reasonable precautions must be taken to protect the product from extreme conditions of climate or environment. It is quite natural for timber to shrink and expand depending on humidity levels.

When not in use it is recommended that the product is stored in appropriate conditions. Do not store this product in centrally heated rooms, as this will cause the timber to dry out and possibly shrink and crack. Cool, well-ventilated sheds are the most suitable environment. All outdoor fabrics should be cleaned and allowed to dry before storage. If the furniture is to be covered during storage ensure that only breathable plastic is used, as this will prevent condensation forming between the product and cover, which in turn will lead to mould. If the product has been in storage, it is also recommended that any hardware be checked and tightened before using for the first time.

Maintenance

Every LifestyleGarden® product is manufactured under strict supervision and is rigorously tested to international standards for quality, durability and functionality. In order to maintain the condition of your furniture it is recommended that the care and maintenance guidelines, which can be found on the hangtag attached to each product, are followed. High-pressure water cleaners should not be used to clean your furniture.

WARRANTY EXCLUSIONS

The following are not covered under the limited warranty as detailed above:

- 1.** The warranty date begins on the date the product is purchased as displayed on a valid receipt.
- 2.** Products which have been misused or handled carelessly and those that have been damaged deliberately, neglected or exposed to abnormal conditions. Such as sea air.
- 3.** Products which have been modified or altered in any way from their original, intended form.
- 4.** Products which have not been maintained according to the care and maintenance guidelines provided by LifestyleGarden®. Any damage or defects resulting from application of or exposure to any treatment product other than those recommended by LifestyleGarden® are not covered under this limited warranty.
- 5.** This limited warranty does not cover normal wear and tear such as scratches, chips, blemishes, dents or other deteriorations which occur through normal use.
- 6.** The limited warranty does not cover inevitable deterioration such as splitting, discoloration, fading or cracking resulting from exposure to sunlight or other natural elements, oils, fluids or chemicals.
- 7.** The corrosion of hardware.
- 8.** Table-tops against breakage arising from improper use and/or excessive impact, weight or force.
- 9.** The increased weathering due to products positioned in coastal locations where additional maintenance is required.



LifestyleGarden®

MATERIAL WARRANTY



WEATHER-NET®

In the first instance any warranty claim must be accompanied by proof of purchase and lodged initially with the place of purchase that must be an authorised LifestyleGarden® stockist. All approved stockists can be found here: www.lifestylegarden.com/store-locator

Weather-Net®

Weather-Net® products come with 3 years warranty and will retain their colour for this period unless continually exposed to the sun, which will result in fading occurring more quickly. Fading and discoloration due to exposure to sunlight or other natural elements and defects caused by the application of unsuitable oils, other fluids or chemicals are not covered under this limited warranty.

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7. The corrosion of hardware.
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LifestyleGarden®

MATERIAL WARRANTY



PARASOLS

In the first instance any warranty claim must be accompanied by proof of purchase and lodged initially with the place of purchase that must be an authorised LifestyleGarden® stockist. All approved stockists can be found here: www.lifestylegarden.com/store-locator

Parasols

All accessory items carry a standard 1 year Guarantee from the date of purchase.

Please note that Parasols must be removed and stored during periods of rain and wind to prevent damage to the parasol and any accompanying furniture. Any claim caused by improper use, neglect, irregular maintenance or excessive exposure to extreme weather is not covered under this standard guarantee. Damage to accompanying furniture will also not be considered as a claim.

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LifestyleGarden®

MATERIAL WARRANTY



FURNITURE COVERS

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Furniture Covers

All accessory items carry a standard 1year Guarantee from the date of purchase.

Furniture covers must be fastened securely to the furniture. In periods of heavy rain the centre of the cover must be "tented" to prevent pools forming on top of the covers increasing strain on the seams. Tenting can be achieved by the insertion of an object (for example an upturned flower pot -safely positioned as not to damage the table top) Ripping or loss of any furniture cover in high winds is not considered as a claim.

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LifestyleGarden®

MATERIAL WARRANTY



CUSHIONS

In the first instance any warranty claim must be accompanied by proof of purchase and lodged initially with the place of purchase that must be an authorised LifestyleGarden® stockist. All approved stockists can be found here: www.lifestylegarden.com/store-locator

Cushions

All LifestyleGarden® fabrics come with a 2 year limited warranty. All fabrics used have excellent colour fastness and are extremely durable. Fading and discoloration due to exposure to sunlight or other natural elements and defects caused by the application of unsuitable oils, other fluids or chemicals are not covered under this limited warranty.

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